

Blue Moon Rentals

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Reservation, Deposit and Cancellation Policies

(Because we represent various owners with different policies, you may presume that the following applies unless otherwise stated.)

Deposit Policy & Cancellation

Three (3) to five (5) night deposits per unit are required to confirm condominium reservations (based upon the requests of the individual owners). Some homes require a fifty (50) percent deposit at the time of booking. Payment must be received within 3 (three) business days of making the reservation. You may hold your reservation by credit card pending receipt of your check. This card will not be charged unless your check fails to arrive within three business days. Payment in full is due 30-45 days prior to arrival (depending upon unit and time of year). All deposits will be forfeited if cancelled less than 45 days prior to arrival date. Any cancellation will result in forfeiture of entire deposit if the unit is not re-rented. All cancelled reservations are subject to a minimum \$100.00 cancellation fee.

Credit Card Payment

You may pay for your reservations via credit card, however we are unable to offer you as great a discount on the prices for your home or condominium. You are not being charged more to use your card; you are simply receiving less of a discount.

Christmas & February Reservations

Most condos are not subject to the following condition. Please check with the representative before making your reservation. Some units are subject to an additional surcharge for reservations on any portion of the following dates: December 16 through January 10 and February 1 through 28. Payment in full may be required by November 1 of the year prior to the reservation. Cancellation policy for all Christmas & February Reservations is the same as stated below for December 16 to March 1 reservations.

Payment Policy for December 16 to March 1

Some reservations for the above dates must be paid in full by November 1 of the year prior to the reservation. For reservations made after November 1, payment in full must be received within three days of the reservation. If reservation is cancelled after November 1, all deposits will be forfeited.

Errors in Property Descriptions

Because we rely upon information given to us by others, there may be some discrepancy between the property descriptions on our website and the actual amenities of the resort or the individual properties. Blue Moon strives to ensure the complete accuracy of any descriptions on our website, but errors do occur from time to time. Should renter determine that the property does not meet the requirements for their use, renter must notify Blue Moon immediately and Blue Moon shall have no obligation other than to refund monies paid in accordance with the cancellation policies listed above.

Substitution of Accommodations

Due to factors beyond our control, there may be a need to substitute one property, resort or unit for another after the booking has been completed. Renter shall receive a refund of the difference in price should the substituted property, resort or unit be less costly than the one already booked. Blue Moon shall notify renter upon notification that the property, resort or unit will be substituted.

Standard Check-In Time: 3pm / Check-Out Time: 11am (May vary by property)

Personal Check, Travel Agent Check, Travelers Check, VISA/MasterCard Accepted

All rates in US Dollars and subject to Hawaii State Transient Accommodations and General Excise Tax.

Rates subject to change without notice.

Your signature below indicates acceptance of these terms and conditions. A facsimile signature is as valid as an original.

Please complete and return this document.

Print Name

Date

Signature